



## ANIMAL REGULATIONS

### *Travel information for your pet*

If you are travelling with a four-legged friend, it is normal that you have to take care of them in every respect: from cuddling to responsibility towards other people. For this reason, starting a holiday with your four-legged friend is not only a way of considering him or her as a travelling companion, but also a gesture of absolute awareness. Below you will find some guidelines that you should kindly read and sign in order to minimise the possibility of inconveniences and ensure a relaxing holiday with your pet!

*Casa Alpina welcomes your animal friends!  
The direction*

### **TPOLOGY**

- Pets such as small and medium-sized dogs and cats (max. 1 per accommodation unit) are allowed. Puppies of both species that are less than 9 months old cannot, unfortunately, be accommodated at Casa Alpina.

### **CHECK-IN**

- Animals entering Casa Alpina must be up to date with all health vaccinations and registered in the dog registry (art.3 of Law n. 281/1991). At check-in the health booklet will be requested.

- Pets must be booked in advance and, after acceptance by Casa Alpina, will be asked for a fee to be paid in advance which varies according to summer or winter season. For the fee, please see: Travelling with my pet on the website. The reception of Casa Alpina is also available to provide rates by email.

### **PERMITTED SPACES**

- Pets are not allowed in the fitness room. However, pets are allowed in the breakfast room as long as they are seated under the table, on a leash and kept quiet. If they disturb other guests, the owner must take their pet out of the room.

- Dogs must be kept on a leash (no longer than 1.5 metres) in the other indoor and outdoor common areas and owners must always carry a hard or soft muzzle for use if necessary or at the request of Casa Alpina staff. A muzzle must be worn in the lift. Muzzling in public areas is also compulsory if the dog is a dangerous breed.

- It is forbidden to leave animals unattended inside the Casa Alpina and your flat (including the balcony).

- It is compulsory to remove any droppings from your pet from the communal areas. For those who find themselves in need of a pet grooming kit, please contact the reception desk after consulting the "Pets Plus" section (paid service - subject to availability).

- Guests are directly responsible for their pets and must be personally liable for any damage or injury to people, things or other animals within the perimeter of Casa Alpina, in the outdoor parking area and also in the immediate vicinity. By staying at Casa Alpina, you therefore accept full responsibility, towards the Residence or third parties, for any claims, costs and expenses (including legal ones) for personal injury, damage, acts of filth that may be caused by your pet during your stay and you agree to bear the reimbursement of such expenses upon simple request of the Residence management. The management of Casa Alpina reserves the right to expel anyone who does not respect the normal rules of coexistence and the provisions of these rules.

- Casa Alpina is relieved from any responsibility, claims, indemnities and legal and other expenses that may arise from any of the above.

- If damage is found to furniture, textiles, accessories or other equipment inside the flat, the deposit of €150.00 requested at check-in will be retained and Casa Alpina is entitled to request further compensation for further expenses to restore the damage. If it is not possible to quantify and settle the damage at check-out, Casa Alpina has the right to request

a credit card number as a guarantee and to deduct the amount of the damage at a later date, after notifying the guest of the amount to be retained.

- In order to prevent damage to furniture or linen in the flat, guests must cover their bed and/or sofa with the protective sheet provided by Casa Alpina to all those staying with their pets. If you are travelling with a cat it is compulsory to have a scratching mat.

Pursuant to articles 1341 (General Terms and Conditions) and 1342 (Contract concluded by means of forms) of the Civil Code, all the clauses set out in this contract are accepted and signed.

Signature for acknowledgement and acceptance